

# The Iranian Health System Responsiveness after Implementation of Health Transformation Plan: A Study of Jahrom County in Southern Iran

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## Abstract

**Background:** Healthcare systems have an intrinsic responsibility to meet medial and non-medical expectations of people.

**Objectives:** The aim of this study was to investigate the Iranian health system responsiveness in the city of Jahrom.

**Methods:** This study comprised of 600 patients from 6 health centers in Jahrom County. Data were gathered via a standard self-report questionnaire. Logistic regression analysis was used to evaluate data.

**Results:** Responsiveness of Jahrom health system was reported to be higher than average ( $3.32 \pm 0.41$ ). Being female, being from low income families, and patients on inpatient services were factors directly associated with higher rate of good responsiveness ( $P < 0.001$ ).